HONORING PUBLIC SAFETY HEROES



THE GOLDEN HEADSET AWARD

To recognize the vital work of 911 telecommunicators, Concept Seating in partnership with the Denise Amber Lee Foundation sponsors the Golden Headset Award.

PEER
NOMINATED

PEER JUDGED



Impact | Leadership | Positivity

AWARDED
QUARTERLY



NOMINATE A
HERO TODAY







DENISE AMBER LEE'S STORY



JANUARY 2008

21-year-old Denise Amber Lee was **abducted from her home** while caring for her two young children.

In the hours that followed, an enormous search was launched by area law enforcement agencies. During that time, Denise somehow **used her captor's cell phone to call 911.**

At least four other 911 calls were made about the incident, including one from an eye witness who stayed on the line for more than nine minutes, providing location details while following the captor's vehicle.

There were at least **four patrol vehicles located within one mile** of the ongoing crime, but *due to inefficiencies in the* 911 call center, none of the officers were dispatched.

Denise's body was found two days later.

OUR MISSION

The Foundation hopes the power of Denise's story motivates and inspires 911 personnel and reminds them how critical they are to everyday public safety.

STANDARDIZED PORTACOLS

UNIFORM TRAINING

QUALITY ASSURANCE NEW TECHNOLOGY









Concept Seating is a proud sponsor of the Foundation and makes a donation each time a chair is purchased by the public safety industry.